


<b>Adey Headquarters</b>	<b>ID #: ADYHQ-POLICY-003</b>	<b>Version: 1.0</b>	
Title: Quality Policy 2019	Owner: Emily Benfield	Issued Date: 17/06/2019	

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## Quality Policy 2019

**Adey Innovation Ltd, Adey Innovation SAS & Adey Commercial Ltd, hereinafter referred to as “Adey”** design, manufacture and supply innovative products and services that significantly improve the effectiveness of domestic and industrial heating and cooling systems and water treatment systems.

Our mission is “To lead the development of our business by continuing to define the future of water treatment technology” and it is supported by our core values –

- Innovation** – Provide forward thinking engineered solutions to the market
- Quality** – At the heart of what we do, driving performance
- Customer Focus** – Listening, creating for and adapting to the needs of our customers. Committed partner of choice
- Integrity** – Ethical and respectful approach to all that touch Adey
- Leadership** – Shaping a better future

The improvement and management of our Quality Management System is important to the success of our business therefore we are committed to maintain an effective and efficient Quality Management System based upon the requirements of ISO 9001:2015.

We aim to exceed our customer's expectations and conform to the relevant Statutory and Regulatory Requirements.

We are also committed to continually Improve our Business Management Systems.

In order to achieve that, we will focus on the improvement of:

- Our Delivery Performance
- Our Financial Performance
- Our Quality and our Supplier Quality Performance

In accordance with our other Internal and Management System Policies.

Signed on behalf of the Senior Management Team:



Position: *GROUP M.D.*

Date: *19/11/19*

This statement will be made available to all interested parties

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